



SnuggleSafe microwave heatpad for pets

INSTRUCTIONS for the SNUGGLESafe microwave heatpad for pets
Read carefully before use; keep safely so that they are always available for reference

BEFORE YOU START

SnuggleSafe is for use in domestic microwaves only (max 1,500 watts).
Make sure that functions such as grilling, browning, combi, convection (if available on your microwave) are switched off. Make sure your oven interior is clean, especially the turntable. Food and drink residue can affect the heating performance of the heatpad and could result in overheating. Do not heat more than one SnuggleSafe at a time.

HEATING YOUR SNUGGLESafe. You can heat SnuggleSafe with its cover on or off.

1. Place SnuggleSafe on your microwave turntable, select full power and set timer according to the chart. If your microwave does not have a turntable, we recommend that you heat SnuggleSafe for 50% (half) of its recommended time, then turn it over (flip) and heat for the remaining time. This will ensure that it is heated as evenly as possible. Turn the microwave off whilst you flip the SnuggleSafe.

POWER	TIME
600 – 650 watts	8 minutes
700 – 750 watts	7 minutes
800 – 850 watts	6 minutes
900 – 1,000 watts	5 minutes
1,100 – 1,200 watts	3 minutes
1,300 - 1,500 watts	2½ minutes

DO NOT EXCEED THESE TIMES

2. When you have selected the correct time, start the timer.
3. When the timer has finished, leave the SnuggleSafe in the microwave for another minute. During this extra minute, the SnuggleSafe will continue to heat up, even though the power is off. After this extra minute, the temperature of SnuggleSafe will have stabilized.
4. Before removing from the microwave, visually check that you have not accidentally overheated the bottle (see Safety Warning overleaf). When satisfied that the bottle has not been overheated, remove it from the microwave.

CAUTION: The bottle will be hot. If not in its cover, you should use a cloth or oven-glove to handle it.

DO NOT USE WITH UNCONCIOUS OR ANAESTHETISED ANIMALS

5. Place SnuggleSafe under your pet's bedding or under a loose blanket. If a cover is fitted to the heatpad, it is not necessary to place it under bedding, but you must ensure that your pet cannot touch the heatpad's surface which will be hot. Ideally, there should be good insulation under SnuggleSafe, as this will help to reduce heat loss downwards, thereby extending the heat output.
6. Do not place an uncovered SnuggleSafe in direct contact with your pet's body as this might cause skin burns in some circumstances. **Do not use with any animal that is unconscious or otherwise unable to react to thermal discomfort.**

RE-HEATING SNUGGLESafe

Allow SnuggleSafe to completely cool down before re-heating.

CLEANING

Clean SnuggleSafe by wiping with a damp cloth or spraying lightly with disinfectant and wiping dry. Do not use abrasive substances or scourers.



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SAFETY WARNING

Do not exceed the heating times

Overheating can damage the heatpad and may cause injury

Do not allow animals to bite or chew SnuggleSafe

DO NOT USE WITH UNCONCIOUS OR ANESTHETISED ANIMALS

ANY GUARANTEE IS INVALID IF THE PRODUCT HAS BEEN OVERHEATED
OR DAMAGED

The manufacturer or their agents are not liable for any incidental or consequential damage resulting from the use of this product.

SnuggleSafe contains Thermapol™ which is non-toxic and harmless when used according to these instructions. If seriously overheated, the bottle is designed to melt down so that the Thermapol™ disperses without impact. If the SnuggleSafe has been seriously overheated, do not open the microwave door until at least one minute after you turned off the power, then open the door with caution. Remember that SnuggleSafe continues to heat up after power has been switched off (see notes 3 and 4 overleaf). If leakage occurs as a result of overheating, Thermapol™ will be dangerously hot. **DO NOT TOUCH.** Allow Thermapol™ to cool. When cool, it can be removed from hard surfaces by scraping (use a plastic or wooden implement so that no damage is done to the hard surface) or with hot water.

Persons who are not familiar with the operation of microwave ovens or who may not be competent with their use, should seek the advice and assistance of a competent person. Do not take risks. Do not allow children to heat SnuggleSafe unless properly supervised. Do not heat in a conventional oven or by any other method.

Replace heatpad after 3 years; make a note of the purchase date here:

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and be sure to retain these instructions in a safe place.

SPECIAL INSTRUCTIONS FOR VETERINARY USE:

A SnuggleSafe heatpad must never come into direct contact with an animal. At all times the heatpad should be fitted with a cover, or suitable bedding should be placed between the heatpad and the animal. We do not recommend the use of the heatpad with anesthetized or unconscious animals because they cannot react to thermal discomfort and this could result in skin burns. Recovering animals which use the heatpad should be monitored to ensure that they can move from the heat if necessary.

Never re-heat a SnuggleSafe heatpad until it has completely cooled down.

If you are uncertain about any aspect of using your SnuggleSafe, contact our helpline on: + 44 (0)1903 730811

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